

Team 1

Strategy

- Planned high-level strategy
 - Differentiation
 - Corporations
 - Data services
- The following strategic objectives were set
 - □ To be #1 on the corporate sector
- Revisions, why?
 - □ R&D strategy revised

Thoughts

- Why we were successful / why we were not successful?
 - Too heavy R&D investments
 - Revision of pricing strategy
 - Strong position in corporate sector
- Which mistakes were made, why?
 - Too cheap WLAN pricing on season 2
 - 2. Too high voice prices at the beginning
 - Futile investment in WCDMA

Expectations and Lessons Learnt

- We expected from the business game
 - Idea of operator business in practice
 - 2. Fun
- We learnt from the business game
 - Relationships between services big picture
 - 2. Marketing expenses are significant
- The following was missing from the business game
 - 1. Bug fixes
 - 2. Too few rounds! ©